

Customer Satisfaction in Commercial Banks in India
(Comparative Study of Private and Public Sector
Banks in Nainital District)



PROJECT WORK

*Submitted in partial fulfilment of the requirements for the award of Degree of
Bachelor of Commerce
2024*

Under the supervision of:
DR.GAURAV KUMAR GUPTA
DEAN&HEAD
Faculty of Commerce

Submitted By:-
ANURAG
ROLL.NO.21310004039

Faculty of Commerce
J.S University,Shikohabad,Firozabad U.P, India, 283135

DECLARATION

I, **ANURAG** hereby declare that the project work titled "**Customer Satisfaction in Commercial Banks in India(Comparative Study of Private and Public Sector Banks in Nainital District)**" submitted to **J.S.UNIVERSITY**, is an original work conducted by me under the guidance of **DR.GAURAV KUMAR GUPTA**. The information and data presented in this project are true to the best of my knowledge and belief.

I also declare that this project has not been submitted, either in part or full, for the award of any other degree or diploma to any other institution or university.

Name: ANURAG

Roll Number- 21310004039

ACKNOWLEDGMENT

I would like to express my deepest gratitude to all those who contributed to the successful completion of my **Bachelor of Commerce** project work.

Firstly, I would like to thank **DR.GAURAV KUMAR GUPTA**, my project supervisor, for their invaluable guidance, support, and encouragement throughout the course of this work. Their insights and expertise were crucial in shaping the direction of this research.

I am also grateful to J.S University, **Faculty of Commerce** for providing the necessary resources and a conducive environment for my studies. The support from the faculty and staff has been instrumental in the completion of this project.

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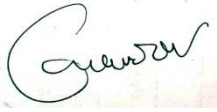
Lastly, I would like to thank my family for their unwavering support and belief in my abilities. Your love and patience have been my driving force throughout my academic journey.

This work is dedicated to everyone who has been a part of my academic and personal growth.

Thank you.

CERTIFICATE FROM THE SUPERVISOR

I certify that the project report entitled "**Customer Satisfaction in Commercial Banks in India(Comparative Study of Private and Public Sector Banks in Nainital District)**" submitted for the degree of **Bachelor of Commerce** by **ANURAG (ROLL.NO. 21310004039)** is the record of research work carried out by him in my guidance and supervision, and that this work has not formed the basis for the award of any Degree, Diploma, Associateship and Fellowship or other Titles in this University or any other University or institution of Higher Learning.



Supervisor

DR.GAURAV KUMAR GUPTA

DEAN&HEAD

Faculty of Commerce

**Analytical Study of Production and Storage
Capacity of Sugar Mill in Bulandshahr District of
Uttar Pradesh**



PROJECT WORK

*Submitted in partial fulfilment of the requirements for the award of Degree of
Bachelor of Commerce
2024*

Under the supervision of:
DR.GAURAV KUMAR GUPTA
DEAN&HEAD
Faculty of Commerce

Submitted By:-
VISHAL SHARMA
ROLL.NO.213100004226

Faculty of Commerce
J.S University,Shikohabad,Firozabad U.P, India, 283135

DECLARATION

I, **VISHAL SHARMA** hereby declare that the project work titled "**Analytical Study of Production and Storage Capacity of Sugar Mill in Bulandshahr District of Uttar Pradesh**" submitted to **J.S.UNIVERSITY**, is an original work conducted by me under the guidance of **DR.GAURAV KUMAR GUPTA**. The information and data presented in this project are true to the best of my knowledge and belief.

I also declare that this project has not been submitted, either in part or full, for the award of any other degree or diploma to any other institution or university.

Name: VISHAL SHARMA

ROLL.NO.213100004226

ACKNOWLEDGMENT

I would like to express my deepest gratitude to all those who contributed to the successful completion of my **Bachelor of Commerce** project work.

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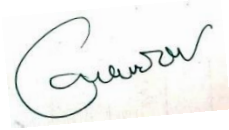
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Supervisor

DR.GAURAV KUMAR GUPTA

DEAN&HEAD

Faculty of Commerce

**Awareness of Farmers about the Primary Agricultural Credit Societies (With
Special Reference of Uttar Pradesh and Uttarakhand)**



PROJECT WORK

*Submitted in partial fulfilment of the requirements for the award of Degree of
Bachelor of Commerce
2024*

Under the supervision of:
DR.GAURAV KUMAR GUPTA
DEAN&HEAD
Faculty of Commerce

Submitted By:-
ALOK YADAV
ROLL.NO.213100004019

Faculty of Commerce
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DECLARATION

I, **ALOK YADAV** hereby declare that the project work titled "**Awareness of Farmers about the Primary Agricultural Credit Societies (With Special Reference of Uttar Pradesh and Uttarakhand)**" submitted to **J.S.UNIVERSITY**, is an original work conducted by me under the guidance of **DR.GAURAV KUMAR GUPTA**. The information and data presented in this project are true to the best of my knowledge and belief.

I also declare that this project has not been submitted, either in part or full, for the award of any other degree or diploma to any other institution or university.

Name: ALOK YADAV

ROLL.NO.213100004019

ACKNOWLEDGMENT

I would like to express my deepest gratitude to all those who contributed to the successful completion of my **Bachelor of Commerce** project work.

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Thank you.

CERTIFICATE FROM THE SUPERVISOR

I certify that the project report thesis entitled" **Awareness of Farmers about the Primary Agricultural Credit Societies (With Special Reference of Uttar Pradesh and Uttarakhand)**" submitted for the degree of **Bachelor of Commerce** by **ALOK YADV (ROLL.NO.213100004019)** is the record of research work carried out by him in my guidance and supervision, and that this work has not formed the basis for the award of any Degree, Diploma, Associateship and Fellowship or other Titles in this University or any other University or institution of Higher Learning.



Supervisor

DR.GAURAV KUMAR GUPTA
DEAN&HEAD
Faculty of Commerce

Modeling determinants of financial performance of Non Banking finance companies in India



PROJECT WORK

*Submitted in partial fulfilment of the requirements for the award of Degree of
Bachelor of Commerce
2024*

Under the supervision of:
DR.GAURAV KUMAR GUPTA
DEAN&HEAD
Faculty of Commerce

Submitted By:-
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Faculty of Commerce
J.S University,Shikohabad,Firozabad U.P, India, 283135

DECLARATION

I, **CHITRA SONI** hereby declare that the project work titled “**Modeling determinants of financial performance of Non-Banking finance companies in India**” submitted to **J.S.UNIVERSITY**, is an original work conducted by me under the guidance of **DR.GAURAV KUMAR GUPTA**. The information and data presented in this project are true to the best of my knowledge and belief.

I also declare that this project has not been submitted, either in part or full, for the award of any other degree or diploma to any other institution or university.

Name: CHITRA SONI

ROLL.NO.213100004061

ACKNOWLEDGMENT

I would like to express my deepest gratitude to all those who contributed to the successful completion of my **Bachelor of Commerce** project work.

Firstly, I would like to thank **DR.GAURAV KUMAR GUPTA**, my project supervisor, for their invaluable guidance, support, and encouragement throughout the course of this work. Their insights and expertise were crucial in shaping the direction of this research.

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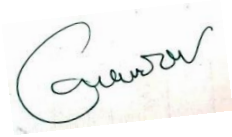
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Thank you.

CERTIFICATE FROM THE SUPERVISOR

I certify that the project report entitled “**Modeling determinants of financial performance of Non-Banking finance companies in India**” submitted for the degree of **Bachelor of Commerce** by **CHITRA SONI (ROLL.NO.213100004061)** is the record of research work carried out by her in my guidance and supervision, and that this work has not formed the basis for the award of any Degree, Diploma, Associateship and Fellowship or other Titles in this University or any other University or institution of Higher Learning.



Supervisor

DR.GAURAV KUMAR GUPTA
DEAN&HEAD
Faculty of Commerce

FINANCIAL LITERACY OF PRE-ADULTS IN INDIA



PROJECT WORK

*Submitted in partial fulfilment of the requirements for the award of Degree of
Bachelor of Commerce
2024*

Under the supervision of:
DR.GAURAV KUMAR GUPTA
DEAN&HEAD
Faculty of Commerce

Submitted By:-
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ROLL.NO.213100004013

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DECLARATION

I, **ADARSH GUPTA** hereby declare that the project work titled “**FINANCIAL LITERACY OF PRE-ADULTS IN INDIA**” submitted to **J.S.UNIVERSITY**, is an original work conducted by me under the guidance of **DR.GAURAV KUMAR GUPTA**. The information and data presented in this project are true to the best of my knowledge and belief.

I also declare that this project has not been submitted, either in part or full, for the award of any other degree or diploma to any other institution or university.

Name: ADARSH GUPTA

ROLL.NO.213100004013

ACKNOWLEDGMENT

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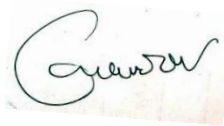
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CERTIFICATE FROM THE SUPERVISOR

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Supervisor

DR.GAURAV KUMAR GUPTA
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